BLACK

2.0 Megapixel H.264 Network IP Camera User Manual

Product: BLK-IPS102M

Please read this manual before using your camera, and always follow the instructions for safety and proper use. Save this manual for future reference.

BLK-IPS102M_CM
5/27/11

WARNING

RISK OF ELECTRIC SHOCK. DO NOT OPEN.

To reduce the risk of electric shock, do not remove cover (or back). No user serviceable parts inside. Refer servicing to qualified service personnel.

Operate this camera only in environments where the temperature or humidity is within the recommended range. Operation in extreme temperatures or humidity levels may cause electric shock and shorten the life of the product.

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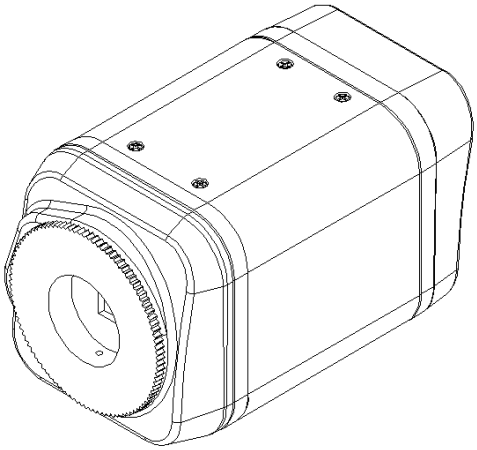
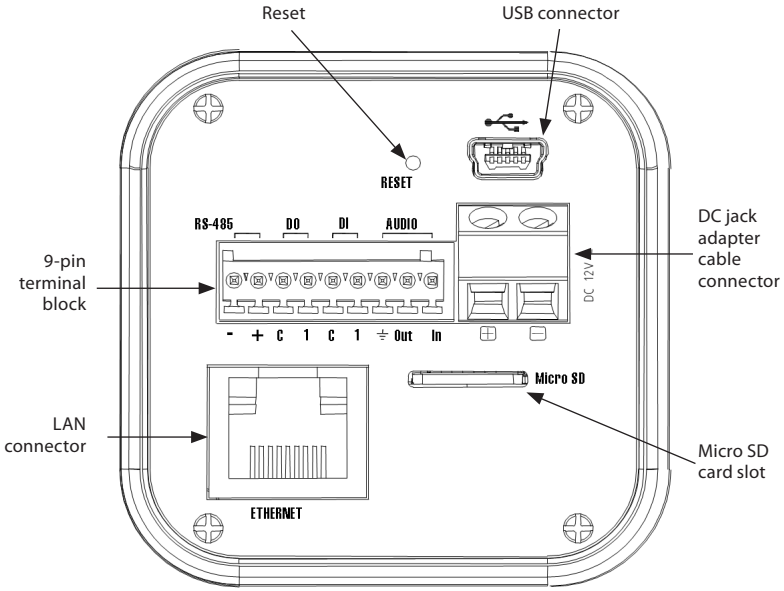
SECTION 1
Features

The DIGIOP Black BLK-IPS102M is a professional, premium-grade 2 megapixel, CS-mount box camera designed for indoor use. Lens and mounting bracket are optional. It features:

- Aptina™ 1/3.2" (4:3) CMOS 2.0 megapixel sensor
- Dual streaming mode
- De-interlacing on DSP
- Unicast/multicast support
- Megapixel compression: H.264/MPEG-4, up to 1600 x 1200 pixels
- Video compression: H.264/MPEG-4/MJPEG (dual stream @ D1)
- Audio compression: G.711 (µLaw, aLaw)/PCM
- Video motion detection support
- 2-way mono audio support
- RTSP/HTTP protocol support
- 10/100 Base-T Ethernet support
- RS485 support
- USB 2.0 support (external storage, wireless LAN)
- Micro SD card support
- PoE support
- Built-in video Content Analysis presence, surveillance
- OSD support



BLK-IPS102M camera body



Back connectors

Reset – For restarting the camera, or resetting the camera to its factory default network settings. Refer to Appendix A, Troubleshooting, for more information.

USB mini-B connector – For a USB storage device or Wi-Fi networking device

9-pin terminal block – For DI, DO, audio, and serial communication

Power adaptor connector (DC 12V) – For use with the DC jack adapter and the DC12V power adapter (provided).

Micro SD card slot – SD memory card slot for external storage. SD memory card is not included.

LAN connector (Ethernet) – For an RJ-45 LAN cable with 10/100Base-T Ethernet

SECTION 2
Installation and Setup

2.1 What's in the box

Your camera includes the following:

- BLK-IPS102M camera
- Cap for protecting the sensor
- DC power adapter with power plugs for different powering sources
- DC jack adapter cable
- Adapter for mounting the camera
- 9-pin terminal block
- Hex wrench
- Quick installation guide
- CD mini disk with application software, software manual, and camera manual (this document)

2.2 Tools you need

To install the camera, you will need:

- Phillips #1 or #0 screwdriver
- Mounting bracket
- Compatible lens
- PC with Microsoft® Windows® XP SP3 or newer

NOTE *DIGIOP recommends that a manual iris megapixel lens is used with this camera to support its full resolution.*

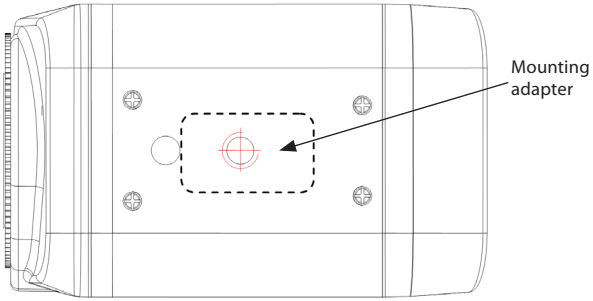
2.3 Mount the camera

1. Determine where the camera will be mounted and record the Media Access Control (MAC) address of the camera. The MAC address can be found on the label on the bottom of the camera. Record the information in the following table.

Location:
MAC address:

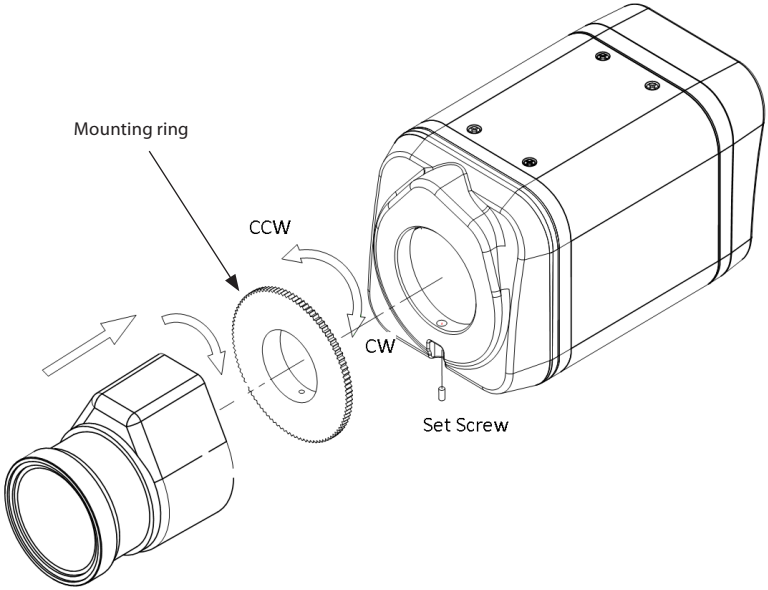
2. Install the camera mounting bracket using the instructions provided with the bracket.

3. Attach the adapter for mounting the camera to the side with the label or to the opposite side with the screws provided.



4. Remove the protective cap covering the camera CCD.

5. Attach the lens assembly to the camera by screwing it clockwise onto the camera until it is fully seated. The lens may require a mounting ring adapter to fit onto the camera. Loosen the set screw if necessary.

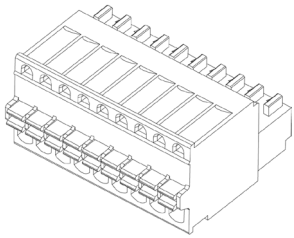


6. Tighten the lens set screw with the hex wrench provided.

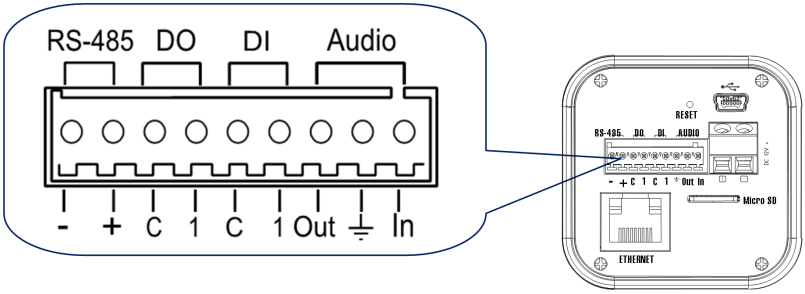
7. Attach the camera to the mounting bracket. Use the instructions provided with the bracket.

2.4 Connections

Connections to the camera for audio in and out (microphone and speaker), DI sensor, DO alarm, and RS-485 control are made through the 9-pin terminal block.



9-pin terminal block

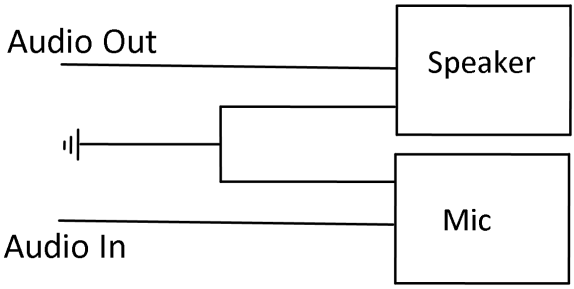


Terminal block pin assignments

If the 9-pin terminal block is detached from the camera, plug it into the mating connector on the back of the camera.

2.4.1 Audio in/out connections

The camera includes an interface for a mono audio input (from a microphone) and a mono audio output (to a speaker). The audio output is a low level signal that requires an amplified speaker (see Specifications). The configuration of the audio wiring (Aout, Ain) is shown in the following diagram.



Audio in/out wiring schematic

To connect a speaker and/or microphone to the camera:

1. Strip 1/4" of insulation from the microphone and speaker wires and insert them into the terminal block in the pin locations shown in the terminal block figure above. Note that the common (ground) leads of the microphone and speaker share the same terminal block pin.

CAUTION

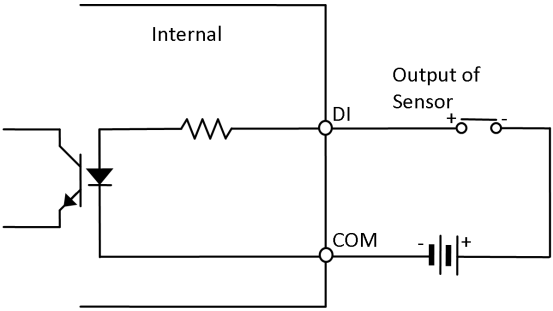
Do not attach a headphone or earphone directly to the camera.

2.4.2 Sensor in (DI) connection

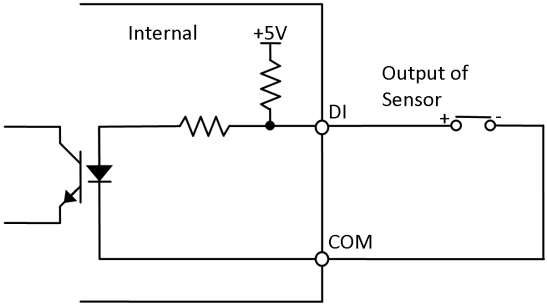
The camera provides one channel for sensor input that can be connected to either a voltage type or relay type sensor. For voltage type sensors, the camera allows an input voltage range of 0 ~ 24 V DC, with a 1 V DC threshold (see Specifications). The configuration of the sensor input wiring is illustrated in the following schematics.

CAUTION

Do not exceed the maximum input voltage or the relay switching rate. Refer to the specifications in this manual for more information.



Voltage type sensor wiring schematic



Relay type sensor wiring schematic

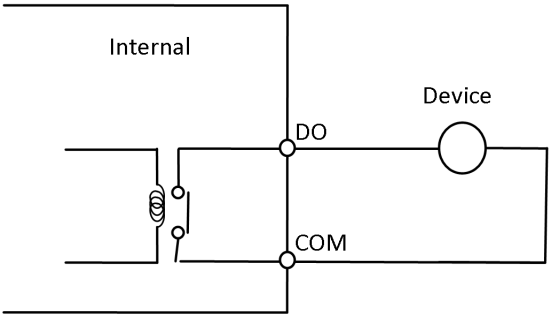
To connect a sensor to the camera, strip 1/4" of insulation from the sensor wires and insert them into the terminal block in the DI 1 and C pin locations shown above. The pin marked C in the terminal block is the common (COM) pin.

2.4.3 Alarm out (DO) connection

The camera supports one alarm out connection to relay type device. It provides up to 24 VAC @ 500 mA or 12 V DC @ 1 A. The configuration of the relay type alarm wiring is illustrated in the diagram below.

CAUTION

Do not exceed the maximum relay rating. Refer to the specifications in this manual for more information.

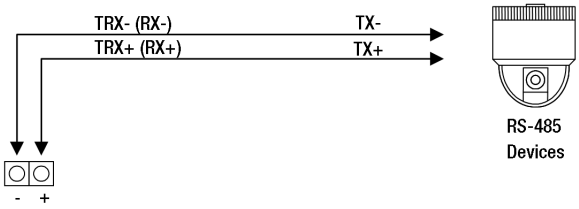


Relay type alarm wiring schematic

To connect an alarm reporting device to the camera, strip 1/4" of insulation from the alarm wires and insert them into the terminal block in the DO 1 and C pin locations shown above. The pin marked C on the terminal block is the common (COM) pin.

2.4.4 RS-485 device connection

The camera provides one RS-485 interface connection. The wiring signal polarity to the connector block is shown in the schematic below.



RS-485 device wiring schematic

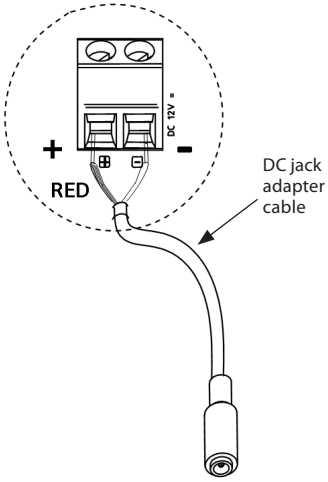
To connect an RS-485 device wiring to the camera, strip 1/4" of insulation from the wires and insert them into the terminal block in the RS-485 pin locations shown above. Observe the signal polarity shown in the schematic.

2.4.5 LAN and power connection

Your camera can be powered locally with a 12 V DC adapter, or across the LAN (PoE, see Appendix B). If using PoE powering, you do not need to attach a power adapter to the camera.

1. Attach a LAN cable to the Ethernet connector on the back of the camera. If the camera is powered through the LAN cable, **DO NOT apply power** to the camera at this time.

2. Attach the DC jack adapter cable to the DC 12V power adapter terminals on the back of the camera. Connect the red wire of the adapter cable to the + terminal, and the black (or white) wire to the **-** terminal.



3. Attach the DC jack Adapter to the DC power adapter provided. **DO NOT apply power** to the camera at this time.

2.5 Install IPAdmin Tool

The IPAdmin Tool, included on the CD mini disk, is a utility that will discover cameras installed on your network and enable you to perform the initial network setup for each camera. After a camera is setup on the network, the Microsoft Internet Explorer® web browser can be used to see video from the camera, set the camera's password, date and time, finalize camera hardware adjustments, and configure the camera for functional requirements.

The IPAdminTool can be loaded on a Microsoft Windows XP, Vista or Windows 7 operating system (32- or 64-bit). To use this utility for the initial setup of your camera, your computer must be connected to the same network subnet as your camera.

At a computer on the same LAN (subnet) where your cameras will be installed, do the following:

1. Insert the CD mini disk provided with your camera into your computer's CD ROM drive and open the CD in a Windows Explorer window.

2. Find the IPAdminTool directory on the CD.

3. Copy the IPAdminTool directory with its contents to your computer hard drive.

2.6 Configure the camera network settings

Devices attached to a Local Area Network (LAN) are each assigned a unique address (IP address) that they use when sending messages with each other. No two devices on a single Ethernet network can have the same IP address. Otherwise, addressing conflicts will occur.

When your IP camera is attached to a network and initially powered on, it attempts acquire compatible network settings from a DHCP server. If it cannot find a DHCP server, it configures itself with the following static IP address, subnet mask, and gateway setting, which may or may not be compatible with other devices on the network.

IP address:	192.168.0.100
Subnet mask:	255.255.255.0
Gateway:	192.168.0.1

Whether it acquires a dynamic (changeable) IP address and other network settings from a DHCP server, or uses the default static (fixed, unchanging) settings, your camera must be configured with static network settings that are compatible with the network configuration. Additionally, if DHCP is not used on your network, DIGIOP Black cameras must be installed on the network and configured with new network settings one at a time to avoid addressing conflicts.

Use the following procedure to setup and apply compatible, static, network settings for your camera. If connecting your camera to a large enterprise network, consult with your network administrator for network settings before attaching the camera to the LAN to ensure that your camera won't conflict with other devices. Your network administrator should also setup WAN (Internet) access to the camera, if that is needed.

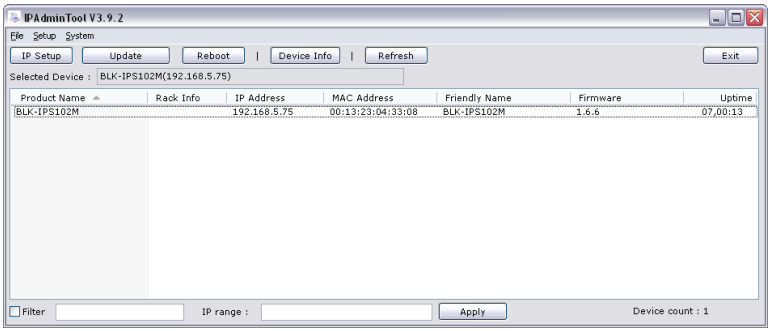
If you encounter a problem and need to contact Technical Support, first complete the chart in Table 1 about your computer (PC) and camera network settings, if possible. Support will need this information to provide assistance.

2.6.1 Configuring cameras on networks with DHCP

In networks with a DHCP server, the IP camera will acquire dynamic (changeable) network settings when it is initially powered on. These dynamic settings can easily be converted to static settings, or changed to other static settings that are also compatible with your network.

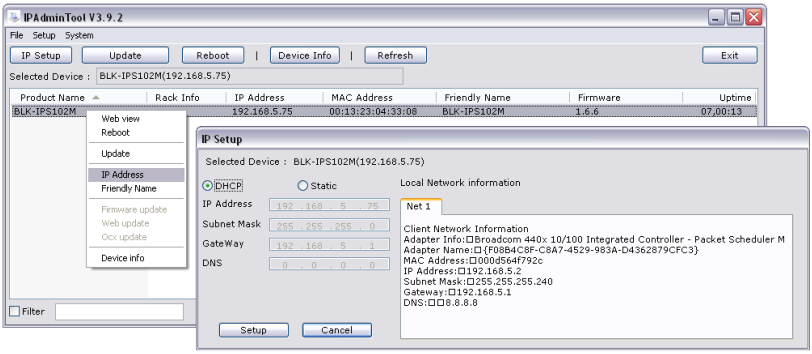
1. Connect your camera to the LAN, then power on the camera.

2. Open the IPAdminTool directory on your computer, then double click the file **IPAdminTool.exe** to start the application. When the IPAdmin Tool starts, it will discover all the IP devices it supports that exist on the network. The discovery process may take a few minutes.

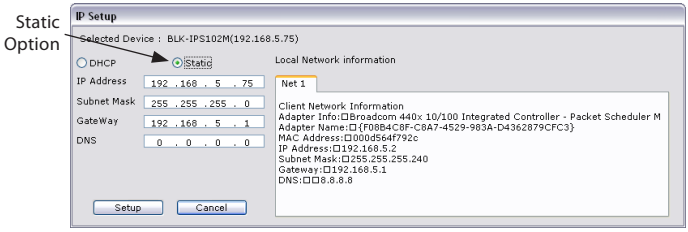


Check the list of IP devices found by IPAdmin Tool. You can identify your camera by the MAC address. If the camera was not found, click the **Refresh** button every minute until your camera appears in the list.

3. In the IPAdmin Tool device list, use the camera's MAC Address to find the camera you are installing. After finding the camera, right click the entry, then select IP Address from the drop-down list. An IP Setup window will open.

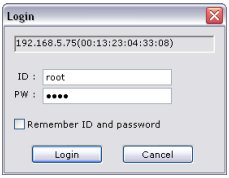


4. In the IP Setup window, click the **Static** option bullet to select this option.



If you have other compatible, network settings you want to apply to the device, enter them in the appropriate locations. Click **Setup** to save settings.

5. In the **Login** window, enter the ID and PW (password) for your camera and click **Login**. The default administrator values for the ID and PW are **root** and **pass**. After entering ID and PW, the IP Setup window closes.



6. In the IPAdmin Tool window, click **Refresh** and verify that the entry representing the camera now shows the new IP address.

7. Continue with procedure **2.7 Setup camera Basic Configuration**.

2.6.2 Configuring cameras on networks without DHCP

Cameras installed on a network without a DHCP server will initially use the factory default static network settings:

IP address:	192.168.0.100
Subnet mask:	255.255.255.0
Gateway:	192.168.0.1

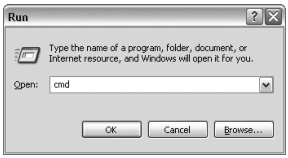
In networks without a DHCP server, cameras must be powered on and reconfigured one at a time to avoid addressing conflicts between other cameras, or possibly with another device on the network. Configuring the network settings of your cameras includes these steps:

- Determine the network settings of your computer.
- Check the network for compatibility with the default static network settings of your camera.
- Find network settings (IP addresses) that are not in use and can be assigned to your camera.
- Attach your camera to the network, power it on, and configuring it with new network settings.

Determine the network settings of your computer

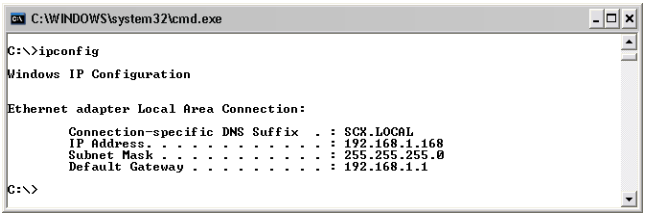
1. At a PC attached to the same LAN that will be shared with your camera, determine the IP address, subnet mask, and default gateway of your PC and record it in Table 1. To find this information, do the following at the Windows desktop:

   a. Hold down the **Windows** key and press **r** to open the Run dialog box.



b. Type **cmd** in the entry field, then click **OK** to open the DOS command window.

c. At the command prompt, enter **ipconfig.** The response will show the your PC's network settings.


C:\WINDOWS\system32\cmd.exe
C:\>ipconfig
Windows IP Configuration
Ethernet adapter Local Area Connection:
Connection-specific DNS Suffix . : SCX.LOCAL
IP Address. . . . . : 192.168.1.168
Subnet Mask . . . . . : 255.255.255.0
Default Gateway . . . . . : 192.168.1.1
C:\>

*Example: Typical use of **ipconfig** in Windows XP*

d. Enter the IP Address, Subnet Mask, and Default Gateway for your PC's Ethernet adapter into Table 1.

NOTE *The Ethernet adapter data you see by using ipconfig will probably be different from that shown in the example above. If you are using Windows Vista or Windows 7, the IP address is identified as the "IPv4 Address."*

Table 1. PC/Camera network settings

	Computer (PC)	Camera
IP Address		
Subnet Mask		
Default Gateway		

CAUTION *If connecting your camera to an enterprise network, consult with your network administrator for the camera IP address, subnet mask, and default gateway.*

Find network settings (IP addresses) that are not in use

1. At your PC, find an IP address on your network that is not in use:

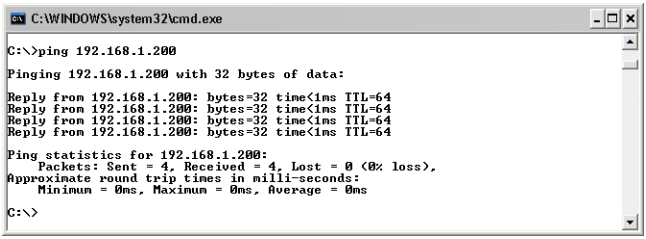
   a. Write down the EXACT IP address of your PC up to the third/last period. Using the example shown above, this expression is: 192.168.1.

   b. After the third period, include any number between 1 and 254 that is different from the one in your PC's IP address, 168. As a first try, let's choose 200, which will form the IP address 192.168.1.200.

   c. Next, use the ping command in the DOS window to see if this IP address is in use on your network. The format of the ping command is:

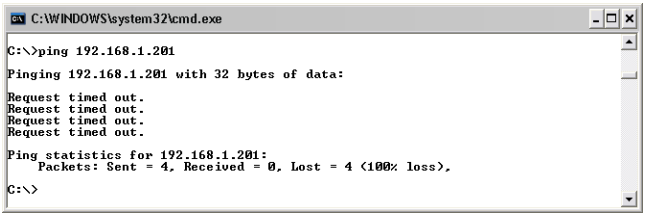
      ping <IP address>

      To test this IP address, enter **ping 192.168.1.200**. Any reply received from the ping indicates that a device on the network is already using this IP address and you can connect to it.



      In the example shown above, the message "**Reply from 192.168.1.200: ..**" indicates that your PC can reach the device with that IP address, and that address is in use (i.e., you cannot use it for your camera).

   d. Since the ping test of the IP address we tried showed the address was in use, try another number between 1 and 254. For example, let's ping 192.168.1.201. At the DOS prompt, enter: **ping 192.168.1.201**



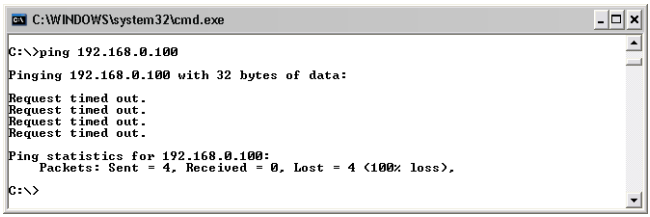
e. In this test, the message "Request timed out" indicates that your PC cannot reach the device with that IP address, and that address is probably not in use. Enter this number into Table 1. If this test indicated that this IP address is in use, try other IP addresses using the steps above until an unused address is found.

Check LAN for default IP address compatibility

Because all DIGIOP Black cameras and encoders are factory configured with the static IP address 192.168.0.100, check the LAN before connecting your camera to ensure that network conflicts won't occur.

At a Microsoft Windows computer attached to the LAN subnet where the camera will be connected, open a Command Prompt window and enter:

ping 192.168.0.100



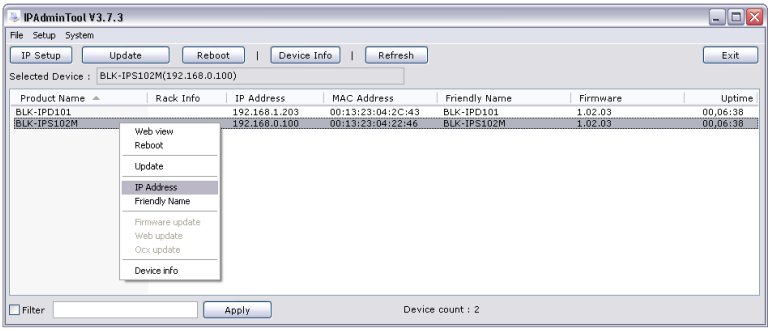
The "Request timed out" response indicates that the IP address is not in use and the camera can be connected without causing errors.

Attach your camera to the network and power it on

Apply power to the camera. When the camera powers on, it performs an internal initialization, then establishes a connection to the LAN. Wait until the initialization process completes before continuing. It may take up to 3 minutes for your camera to initialize.

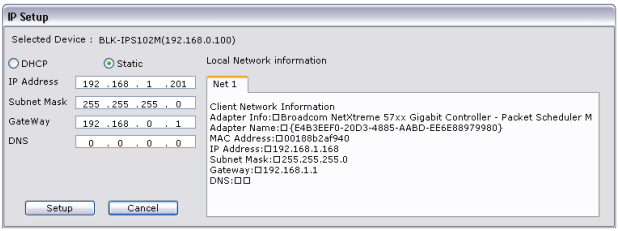
Configure the camera IP address

1. Open the IPAdminTool directory on your computer, then double click the file **IPAdminTool.exe** to start the application. When the IPAdmin Tool starts, it will discover all the IP devices it supports that exist on the network. The discovery process may take a few minutes.



2. In the Product list, find the entry with the same MAC address as the camera you installed. If the camera is not shown, click **Refresh** once a minute to update the list.

3. Right click on the entry for your camera and select **IP Address**.



IP Setup window

4. In the IP Setup window:

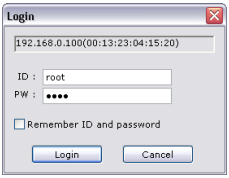
   a. Select the Static option if it is not selected. This option is required if video from the camera will be recorded by a network DVR, or if you want to view video from the camera across a WAN (Internet).

   b. Enter the IP address for your camera from Table 1 into the IP Address field.

   c. Enter the subnet mask for your computer from Table 1 into the Subnet Mask field.

   d. Click **SETUP**. A Login window will open.

5. In the Login window, enter the ID and PW (password) for your camera, then click **Login**. The default administrator ID and PW are **root** and **pass**. After entering the ID and PW, the IP Setup window closes.



6. In the IPAdmin Tool window, click **Refresh** and verify that the entry representing the camera now shows the new IP address.

7. In the IPAdmin Tool window, click Refresh and verify that the entry for your camera now shows the new IP address.

2.7 Setup the camera Basic Configuration

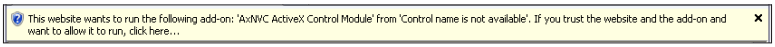
In this procedure, Microsoft Internet Explorer (IE) browser is used to setup the camera administrator and user passwords, date, and time.

1. Open the IE browser.

2. In the URL field (Internet address), enter the IP address for your camera in the format:

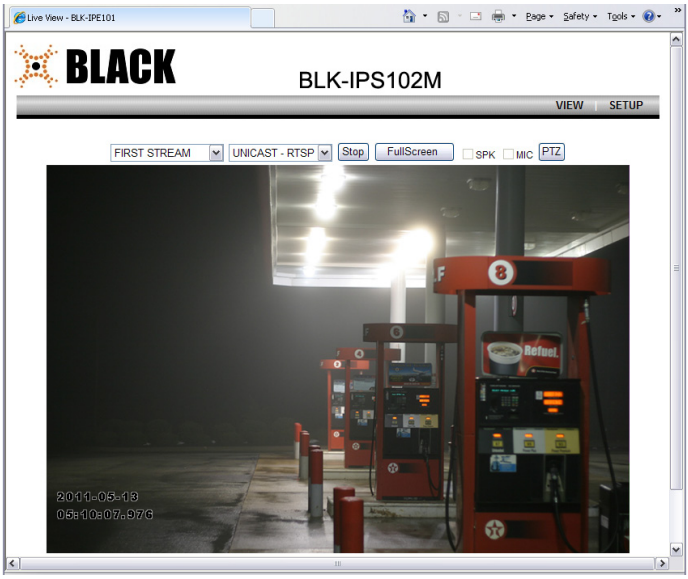
   http://<IP address>/
   where <IP address> is the IP address of your camera. Following the example earlier in this guide, the entry would be:
   http://192.168.1.201

3. If prompted to install an ActiveX control such as AxNVC.cab, follow screen prompts to install the software.


This website wants to run the following add-on: 'AxNVC ActiveX Control Module' from 'Control name is not available'. If you trust the website and the add-on and want to allow it to run, click here...

IE prompt to install ActiveX control

NOTE *To load these ActiveX controls, you may need to adjust the security settings of your browser to accept add-ins from unknown publishers.*

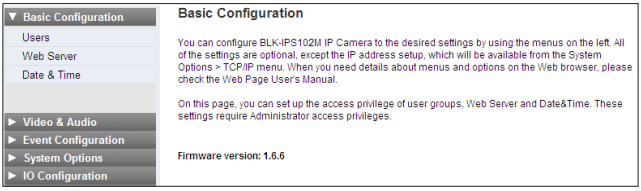


Typical initial camera view

NOTE

If, after logging into your camera, you cannot see live video and the message: "Can not Create XMLDOMDocument Install MSXML4.0" appears, download and install the MS XML 4.0 library. This library can be found at: http://www.microsoft.com/downloads/details.aspx?familyid=3144B72B-B4F2-46DA-B4B6-C5D7485F2B42&displaylang=en

4. In the camera window, click the **SETUP** link in the upper right corner of the window. Enter the User name and Password for the camera, and click **OK**. The default administrator values are **root** and **pass**. The Basic Configuration window will open.


Basic Configuration
Users
Web Server
Date & Time
Video & Audio
Event Configuration
System Options
IO Configuration
Basic Configuration
You can configure BLK-IPS102M IP Camera to the desired settings by using the menus on the left. All of the settings are optional, except the IP address setup, which will be available from the System Options > TCP/IP menu. When you need details about menus and options on the Web browser, please check the Web Page User's Manual.
On this page, you can set up the access privilege of user groups, Web Server and Date&Time. These settings require Administrator access privileges.
Firmware version: 1.6.6

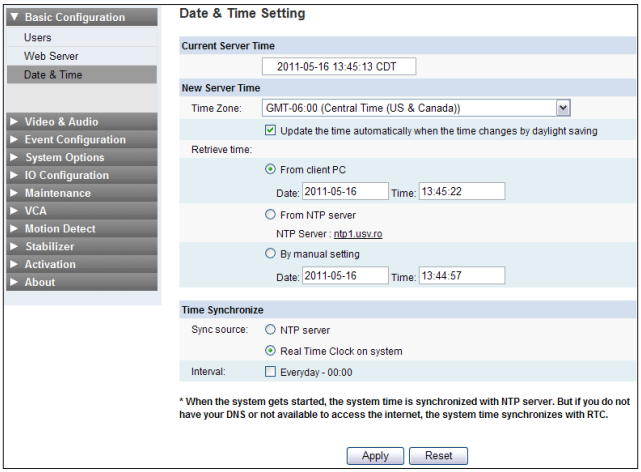
5. Under the Basic Configuration menu, click **Date & Time**. In the Date & Time Setting options:

   a. Select the Time Zone you prefer.

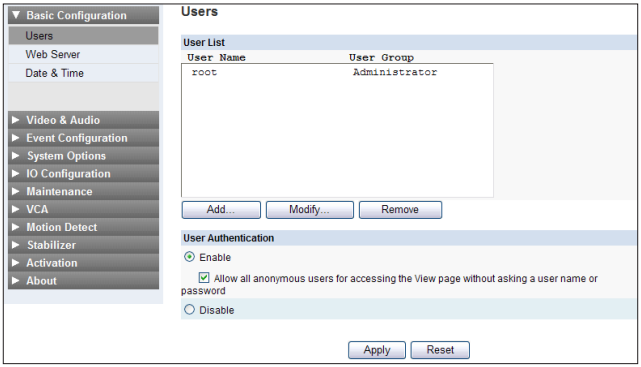
b. Select the synchronization method, or Set Manually bullet and enter the appropriate information.

c. Select the Sync Source and Interval you prefer.

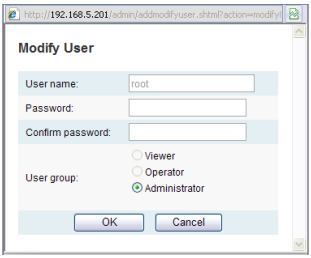
d. Click **Apply**.



6. In the Basic Configuration menu, click **Users**.



7. In the User List, click **root**, and then click **Modify** and follow the prompts. Setup the root user with a new password and click **OK**.



8. In the Users menu, click **Apply**, then click **OK** to restart the webserver (if you wish to do so at this time).

9. Click **Add** to include other administrators, operators or viewers to the user list. Follow the screen prompts to complete the entries.

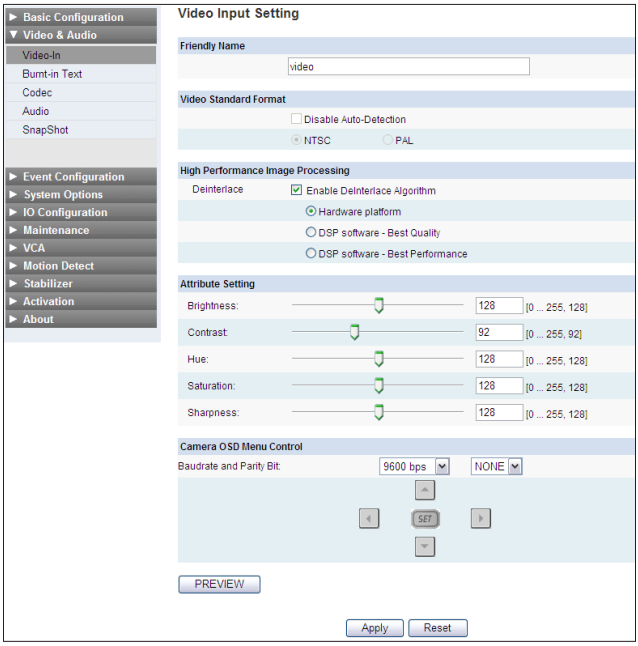
10. Click **VIEW** in the upper right corner of the window to return to the camera live view.

2.8 Aim, focus, and image quality adjustments

Use the documentation provided with your camera mounting bracket and lens to aim the camera at your security target and, depending on the attached lens, set focus and zoom, while observing the video image from the camera.

Adjustments to the image brightness, contrast, hue, saturation, and sharpness are performed through the web browser:

1. From the View window, click: **SETUP** > **Video & Audio** > **Video-In**



2. Scroll to the bottom of the screen and click the **PREVIEW** button. Follow the screen instructions to open the camera view in another IE window.

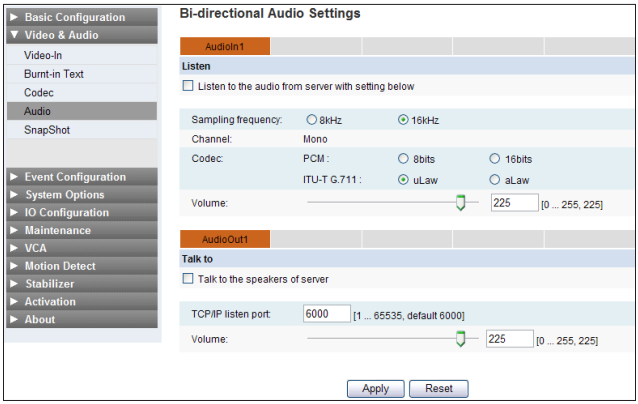
3. While observing the video in the **PREVIEW** window, adjust the values for brightness, contrast, hue, saturation, sharpness, and/or other parameters on screen. Click **Apply** to see the effect of the change. Make any necessary adjustments to produce the best video image.

4. Close the **PREVIEW** window and click **VIEW** to return to the normal viewing window.

2.9 Speaker/microphone setup

Verify the functionality of the speaker and microphone setup at the camera, and adjust volume levels.

1. On the VIEW screen, click **SETUP** > **Video & Audio** > **Audio** to open the Bi-directional Audio Settings menu.



2. In the Bi-directional Audio Settings menu, click the checkboxes to select "**Listen to the audio from server with setting below**" and "**Talk to the speakers of server**".

3. Click **Apply**, and then click **VIEW** to return to the camera view screen.

4. On the **VIEW** screen, check the **SPK** and **MIC** options to enable the speaker at the camera and the microphone on your computer.

5. At your computer, listen for sounds from the microphone at the camera. If necessary, adjust the volume from the camera.

   Click: **SETUP** > **Video & Audio** > **Audio**
   to re-open the Bi-directional Audio Settings menu. In the Listen frame, adjust the volume to the preferred level. Click **Apply**.

6. Use a microphone at your PC to send audio to the camera speakers. Verify that your microphone audio is heard at the speaker. To adjust the speaker volume go to the Bi-directional Audio Settings menu. In the Talk to frame, adjust the volume to the preferred level. Click **Apply**.

2.10 Cleaning

Clean the camera housing with an approved glass cleaning solution and a lint free cloth.

- Dust can be removed from the unit by wiping it with a soft damp cloth. To remove stains, gently rub the surface with a soft cloth moistened with a mild detergent solution, then rinse and dry it with a soft cloth.
- Remove all foreign particles, such as plastic or rubber materials, attached to the camera housing. These may cause damage to the surface over time.

Do not use benzene, thinner or other chemical products on the camera assembly; these may dissolve the paint and promote damage of the surfaces. Before using any chemical product, read the accompanying instructions carefully.

SECTION 3
Specifications

Table 2. Specifications

Camera Module		
Image Sensor		Aptina (Micron®) 1/3.2" (4:3) CMOS 2M
Effective Pixels		1600 x 1200 (UXGA, 2M)
Scanning system		Progressive scan
Dynamic Range		71 dB
SNR		Max 42.3 dB
Minimum Illumination		0.5 Lux (50 IRE), 0.1 Lux (DSS x5 ON)
Lens (Optional)		CS mount
Day & Night		S/W
Video		
Megapixel Compression		H.264 and MJPEG
Compression Format		H.264, MPEG-4, and MJPEG
Number of Streams		Dual Stream, Configurable
Resolution		See Resolutions table below
Compression FPS (If VCA or Burnt-in Annotation is on, fps could be less.)	H.264	5 fps @ UXGA (1600 x 1200), 8 fps @ SXGA (1280 x 1024), 12 fps @ HD720 (1280 x 720), 15 fps @ XGA (1024 x 768), D1 (720 x 480)
	MJPEG	15 fps @ UXGA (1600 x 1200)
	MPEG4	15 fps @ D1 (720 x 480)
Motion detection		Support (DSP)
Burnt-in text		Support (DSP)
Video output		Not available
Audio		
Input/output		1/1 channel
Compression format		G.711
Function		
Digital input		1 channel (dry and wet contact selectable)
Digital output		1 channel (dry contact)
RS-485		Support
RS-232		Not available
Network		10/100Base-T

Protocol	TCP/IP, UDP/IP, HTTP, RTSP, RTCP, RTP/UDP, RTP/TCP, SNTP, mDNS, UPnP, SMTP, SOCK, IGMP, DHCP, FTP, DDNS, SSL v2/v3, IEEE 802.1X, SSH
USB 2.0	Support (Mini-B plug)
SD slot	Supported (microSD type, not included)
Electrical Characteristics	
Audio input	Line-in, 1.43 Vp-p (min 1.35 Vp-p, max 1.49 Vp-p), 39 KΩ
Audio output	Line-out, 46 mW Power, 16 Ω
Sensor (D/I)	TTL level 4.5 V threshold, max 50 mA
Alarm (D/O)	Max 500 mA @ 24 V AC or 1A @ 12 V DC
Power source (approx.)	12 V DC (screw terminal)
Power over Ethernet (PoE)	300 mA @ +12 V
Power consumption (approx.)	300 mA @ +12 V
Mechanical characteristics	
Material	Aluminum (die-casting)
Color	White pearl
Dimensions	2.17" (W) x 2.17" (H) x 3.60" (L)
Weight	0.57 lbs (approx.)
Environmental Conditions	
Operating Temperature	(32˚F ~ 122˚F (0˚C ~ 50˚C)
Operating Humidity	Up to 85% RH (Non-condensing)

Table 3. Resolutions per codec frame rate

Resolution	MPEG4	H.264	MJPEG
UXGA (1600 x 1200)	Not available	5 fps	15 fps
SXGA (1280 x 1024)	Not available	8 fps	
HD720 (1280 x 720)	Not available	12 fps	
XGA (1024 x 768)	Not available	15 fps	
D1 (720 x 480)	15 fps		
4CIF (704 x 576)			
VGA (640 x 480)			
CIF (352 x 288)			
QVGA (320 x 240)			
QCIF (176 x 144)			

Table 4. Video Content Analysis (optional)*

VCA Presence	
High Performance	Advanced tracking algorithm, low false alarm rate
Easy to Use	Intuitive web browser interface
Detection Zones	Multi-segment polygons and lines
On-screen Display	Real-time display of tracking data and events
Burnt-in Annotation	Stream
Image Stabilization	
Electronic Stabilization	Removes camera sway

* Other VCA options are available. Call for details.

APPENDIX A
Troubleshooting

A.1 Reboot camera

NOTE *The reboot process lasts about 2 minutes, during which time the camera will not respond to the IPAdmin Tool or transmit video to a web browser*

The camera can be rebooted in two ways:

- Using the IPAdmin Tool:
  a. Start the IPAdmin Tool.
  b. Find the entry for the camera you want to reboot and click it to select (highlight) it.
  c. Click the **Reboot** button and enter the administrator ID and PW.
  d. Click **Refresh** to re-discover the camera.
- Using the reset button on the camera:
  a. Press and hold the reset button on the camera for 5 seconds.
  b. Click **Refresh** to re-discover the camera.

A.2 Set camera to factory default network settings

The camera network settings can be forced to the factory default values:

Network settings acquired through DHCP on networks with DHCP
- OR -
Network settings forced to the following on networks were a DHCP server cannot be found:

— IP address – reset to 192.168.0.100
— Subnet mask – reset to 255.255.0.0
— Gateway – reset to 192.168.0.1
— User ID – reset to **root**
— Password – reset to **pass**

To force the camera to the factory network settings:

1. Disconnect the power (adapter) from the camera.
2. While pressing and holding down the reset button, power on the camera.
3. Release the Reset button 5 seconds after applying power.
4. Wait for the camera to reboot.

A.3 Checking your Firmware

Firmware is software embedded in the camera that determines many of its features and functionality. The current firmware version number in your camera can be found by viewing video from the camera in IE, and then clicking **SETUP** > **About** > **Version**. Contact DIGIOP Support for up to date firmware.

A.4 Support

If you cannot resolve an issue, please contact DIGIOP Support at 1.877.972.2522 for assistance. When you contact support, please provide the server reports, log file and a brief description of the problem, if possible.

- To generate server reports, enter the following into the IE address field:

  https://<IP ADDRESS>/nvc-cgi/admin/param.cgi?action=list
  - and -
  https://<IP ADDRESS>/nvc-cgi/admin/vca.cgi?action=list

  where <IP ADDRESS> is the IP address of your camera. The server report contains important information about the device, as well as a list of the current parameters.

- To generate a log report, use IE to log into the unit. In the View screen, click the following items, entering security information when required:

  SETUP > **Maintenance** > **System Log** > **LOG LIST**

  Click the name of the Log List of interest to open it.

APPENDIX B
Power over Ethernet

The BLK-IPS101 camera supports Power over Ethernet (PoE) in conformance with the IEEE 802.3af standard. IEEE 802.3af allows for two power options for Category 5 cables.

- The PoE module signature and control circuit provides the PoE compatibility signature and power classification required by the Power Sourcing Equipment (PSE) before applying up to 15 W power to the port.
- The high efficiency AC/DC converter operates over a wide input voltage range and provides a regulated low ripple and low noise output. The AC/DC converter also has built-in overload and short-circuit output protection.

B.1 PoE compatibility

With non Power Sourcing Equipment (PSE)

When it is connected with non PSE, use the power adaptor to provide power to the camera.

With power adaptor

Connecting both PSE and power adaptor does not do any harm to the products. Disconnecting power adaptor while it is operating does not stop operation. The product continues to work without rebooting.

B.2 Power classification

The PoE Power Class supported by the IP device is Class 0.

Class	Usage	Minimum Power Levels Output at the PSE	Maximum Power Levels at the Powered Device
0	Default	15.4 W	0.44 to 12.95 W

APPENDIX C
Dimensions